

A woman in a white lab coat is looking at a tablet in a laboratory. In the background, another person is working at a lab bench with various equipment and glassware.

Customer Stories

With **Sensedia's** support, a healthcare provider impacts over 700,000 lives through innovative and sustainable API-driven solutions.

In 2022, a leading Brazilian health operator faced a strategic challenge: modernizing its technology to improve operations and ensure seamless data interoperability across its extensive network of facilities nationwide.

Managing a system with over 300 facilities, thousands of accredited providers, and millions of clients, the need for digital support and integration across the ecosystem became critical. **Sensedia** proved to be the ideal partner to drive innovation, with a strong focus on API exposure and management.

Individual facilities relied solely on integrated services tied to the organization's internal apps and websites. With Sensedia's support, these facilities now natively leverage APIs, enabling both their own solutions and partner-developed products, all with enhanced governance, observability, and security.



Sustainability through Digitalization

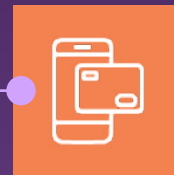
The project's initial goal was to modernize applications by transforming part of the monolithic architecture into microservices, making them more flexible, scalable, and agile in software development and operations.

During the three-month migration to Sensedia's platform, APIs were streamlined, reducing from 30 active APIs to just 2—significantly enhancing governance and system efficiency.

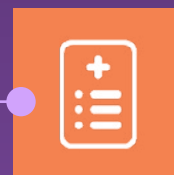
More than 700,000 lives were positively impacted by these innovations, bringing increased agility and sustainability to the system.

Results achieved

By exposing its APIs through Sensedia's Gateway, the operator overcame technological barriers and expanded its services, introducing two digital products: the Digital Card and the Medical Guide.



Digital Card: Users can securely access their data via the virtual card's QR Code, streamlining service and minimizing manual errors, an eco-friendly solution that eliminates the need for physical card printing.



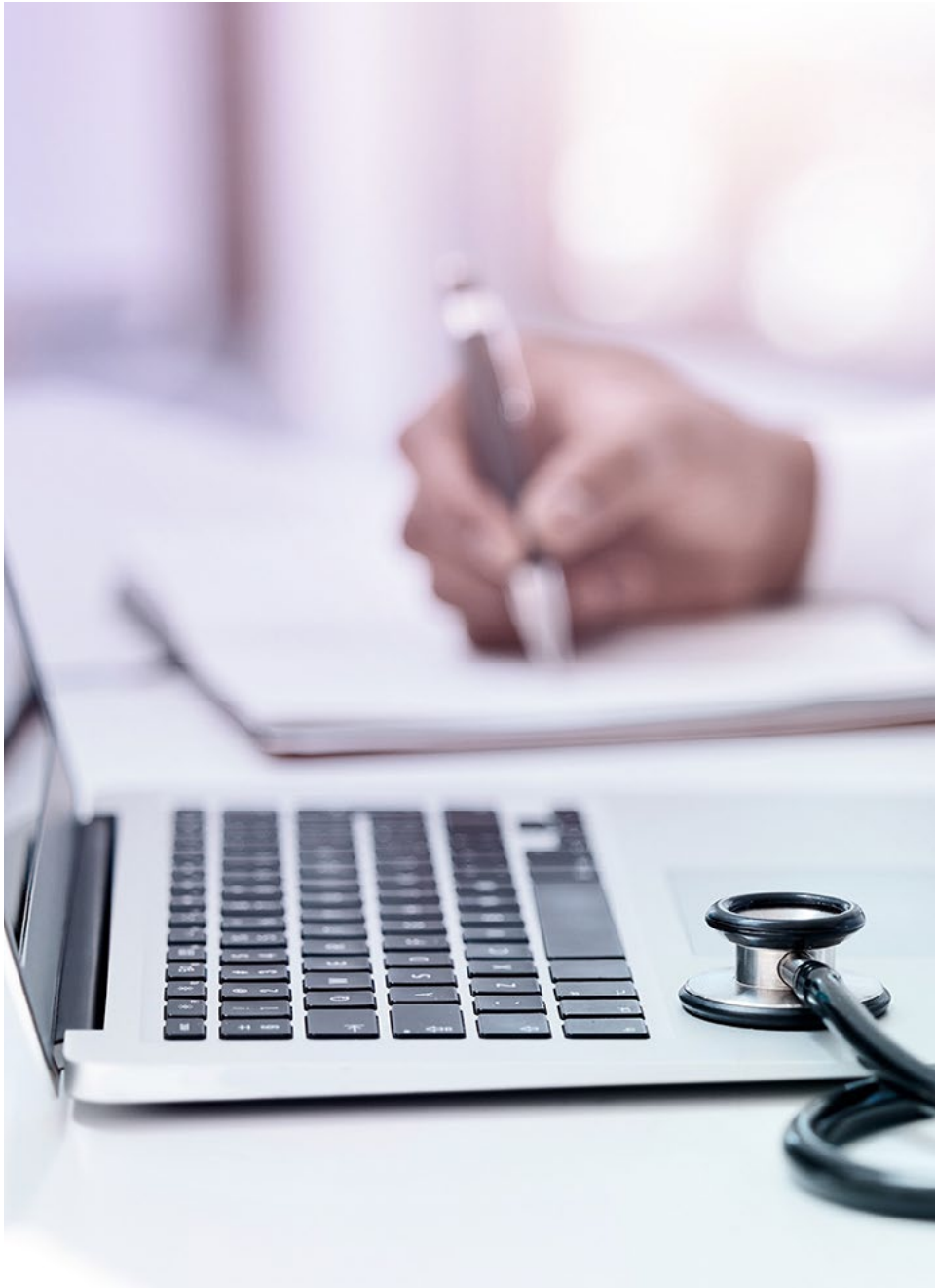
Medical Guide: Provides access to essential health plan information, optimizing searches for specialties, doctors' names, locations, and healthcare services.

Reaping the rewards while driving innovation

With secure API exposure, the organization is now positioned for a continuous journey of innovation. This technological maturity supports internal growth and enables new integrations with partners across the healthcare sector.

Sensedia also played a key role in developing a modern innovation hub, driving new solutions and partnerships, including collaborations with startups to tackle market challenges.

The partnership with Sensedia has been strategic, providing robust technological solutions and a trusted, responsive relationship where needs are met quickly and tailored to the organization's goals.



Enabling a more digital, connected, and open world.

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How about letting our team bring solutions like this to your business?

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